Executive Summary

FY2020
Pandemic Related Service Changes
Public Comment

Addendum Document to Title VI Analysis for November 2020 Major Service Changes
February 2022
Port Authority of Allegheny County
Planning & Service Development Department

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I. BACKGROUND

i. Resolution

SUMMARY OF RESOLUTION
Authorization to Approve Title VI Analysis and Public Comment Period for Pandemic-Related Service Changes

Port Authority of Allegheny County (Authority) was organized and exists pursuant to the Second Class County Port Authority Act, as amended, to provide public transit services within and for Allegheny County. In accordance with Title VI of the Civil Rights Act of 1964, and related regulations adopted by the Federal Transit Administration (FTA), the Authority maintains a Title VI Program (Program) to ensure that individuals are protected from discrimination based upon race, color, and national origin in the provision of the Authority’s public transit services.

Pursuant to applicable FTA regulations and Program, the Authority is required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would have a disparate impact on the Authority’s ridership based on race, color, or national origin, and if so, the means by which to mitigate such impact. The Authority is also required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would disproportionately burden low-income populations, and if so, means by which to mitigate such impact. Regardless of the reason, FTA considers any major service change that lasts for 12 months or longer to be permanent in nature.

In November 2020, and as a direct result of the effects of the COVID-19 pandemic’s drastic effects on ridership and riding patterns, the Authority implemented 20 major service changes that were at the time considered temporary in nature. Major service changes affect more than 30 percent of a route’s weekly trips, directional miles or service hours and can also include the addition of a service day to a route. While the Authority still considers these pandemic-related service changes to be temporary in nature, the Authority must treat them as permanent for Title VI regulatory and Program and public comment purposes since they will remain in place for more than 12 months. Accordingly, the Authority has completed a Title VI major service changes service equity analysis for the pandemic-related changes that were made in November 2020 and continue to date (Title VI Analysis).

A copy of Title VI Analysis is attached as Exhibit A to the resolution. As more fully detailed in Title VI Analysis, and while some of the service changes made had a disparate impact on minority populations or put a disproportionate burden on low-income populations, the Authority’s mitigating action is that it does not consider the service changes permanent in nature and will continue to monitor ridership and route performance and continue modifying service as ridership and riding patterns continue to change as the region continues to emerge from the pandemic.

This resolution approves and adopts the Authority’s Title VI Analysis for the pandemic-related major service changes. This resolution also authorizes the Authority to conduct the required public comment period, including at least one public hearing, regarding the pandemic-related major service changes made in November 2020 and continuing to date.
RESOLUTION

WHEREAS, Port Authority of Allegheny County (Authority) was organized and exists pursuant to the Second Class County Port Authority Act, as amended, to provide public transit services within and for Allegheny County; and

WHEREAS, the Authority maintains a Title VI Program (Program) to ensure that individuals are protected from discrimination based upon race, color, and national origin in the provision of the Authority’s public transit services in accordance with Title VI of the Civil Rights Act of 1964 and related regulations adopted by the Federal Transit Administration (FTA); and

WHEREAS, pursuant to applicable FTA regulations and Program, the Authority is required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would have a disparate impact on the Authority’s ridership based on race, color, or national origin, and if so, the means by which to mitigate such impact. The Authority is also required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would disproportionately burden low-income populations, and if so, means by which to mitigate such impact. Regardless of the reason, FTA considers any major service change that lasts for 12 months or longer to be permanent in nature; and

WHEREAS, in November 2020, and as a direct result of the effects of the COVID-19 pandemic’s drastic effects on ridership and riding patterns, the Authority implemented 20 major service changes that were at the time considered temporary in nature. Major service changes affect more than 30 percent of a route’s weekly trips, directional miles or service hours and can also include the addition of a service day to a route. While the Authority still considers these pandemic-related service changes to be temporary in nature, the Authority must treat them as permanent for Title VI regulatory and Program and public comment purposes since they will remain in place for more than 12 months; and

WHEREAS, accordingly, the Authority has completed a Title VI major service changes service equity analysis for the pandemic-related changes that were made in November 2020 and continue to date (Title VI Analysis). A copy of Title VI Analysis is attached as Exhibit A to this Resolution.

NOW, THEREFORE BE IT RESOLVED, that the Board hereby approves and adopts for the Authority Title VI Analysis for the pandemic-related major service changes made in November 2020 and continuing as of the date of this Resolution.

FURTHER RESOLVED, and as also required for major service changes considered permanent for FTA regulatory purposes, the Authority’s chief executive officer, chief communications officer and/or chief development officer be, and hereby are, authorized to proceed with a public comment period commencing on December 1, 2021 and ending on February 1, 2022, which will include at least one public hearing, in a form and manner approved by counsel, to provide the public with the opportunity to comment on the pandemic-related major service changes more fully detailed in Title VI Analysis.
FURTHER RESOLVED, that the chief executive officer, chief communications officer and/or chief development officer be, and hereby are, authorized and directed to take any and all actions necessary and proper to carry out the purpose and intent of this resolution.

ii. Need

In March 2020, the United States was hit by the COVID-19 coronavirus pandemic. As a result of this pandemic, both Port Authority’s ridership dropped by more than 75%, and the agency struggled to fill service with Operators due to illness. Additionally, capacity restrictions were put in place on transit vehicles to limit the number of riders at any one time, creating strain on routes with significant continued ridership in communities with many essential workers.

In November 2020, Port Authority implemented 30 major service changes, 20 of which were directly in response to the ongoing pandemic. A major change is one that affects more than 30 percent of a route’s weekly trips, directional miles or service hours. The intent of these changes was to rebalance service away from underused commute routes and toward routes serving low-income riders who were experiencing crowding and pass-ups on a regular basis. These 20 changes were considered temporary changes responding to COVID-19, and were anticipated to be returned to “normal” service levels following the winter 2020-2021 wave of the pandemic.

Throughout 2021, continued waves and troughs in the pandemic led the service development team to continually put on hold the return of service to the commuter routes, leading to the need to conduct a formal Title VI analysis in the fall of 2021 as the FTA considers changes lasting longer than 12 months to be “permanent” in nature and require analysis and formal process for input as defined by the agency. Although the FTA considers changes that remain in place for more than 12 months to be permanent, Port Authority is continuing to monitor ridership and route performance and plans to continue modifying service as ridership changes.
II. COMMUNICATIONS

In November 2020 Port Authority implemented 20 (twenty) major service changes intended to temporarily rebalance service from underused commuter routes toward local routes that were experiencing pass-ups due to capacity restrictions.

On November 9, 2021 Port Authority released a statement indicating that Port Authority staff would present a resolution to the Authority's Planning and Stakeholder Relations Committee seeking approval of a Title VI analysis and a 60-day public comment period on service changes the agency implemented late last year.

November 19, Port Authority's Board approved the resolution authorizing the public comment period. The public comment period began December 1, 2021 and ended on February 1, 2022. A virtual public hearing information session occurred on Tuesday, January 11, 2022 from 5:30 to 7:00 p.m. A hybrid in-person/virtual public hearing was held on Thursday, January 27 from 3:00 to 6:30 p.m.

i. Advertisements

Advertisements/notices about the proposed changes and public hearing/comment period were published in the Pittsburgh Post-Gazette, in the New Pittsburgh Courier, and online.

1. Newspaper
   a. Pittsburgh Post-Gazette
      i. Thursday, December 2, 2021
      ii. Thursday, January 6, 2021

      (See Exhibit B for Tear Sheets of Advertisements)

      (See Exhibit C for Affidavit of Distribution)

   b. New Pittsburgh Courier
      i. Wednesday – Tuesday, December -1-7, 2021
      ii. Wednesday – Tuesday, January 5 - 11, 2021

      (See Exhibit D for Tear Sheet of Advertisement)

2. Online
   a. Facebook

      (See Exhibit E for Facebook Advertisements)

      i. Q&A Session (Facebook Ad 1): $662.21
      ii. Public Comment Session (Facebook Ad 2): $100

ii. Brochure
   i. Sent to legislative offices:
      1. Senator Jim Brewster
      2. Senator Jay Costa
3. Senator Wayne Fontana
4. Senator Devlin Robinson
5. Senator Lindsey Williams
6. Rep Emily Kinkead
7. Rep Anita Kulik
8. Rep Anthony DeLuca
9. Rep Austin Davis
10. Rep Brandon Markosek
11. Rep Bud Cook
12. Rep Dan Deasy
13. Rep Dan Frankel
14. Rep Dan Miller
15. Rep Ed Gainey
16. Rep Carrie DelRosso
17. Rep Jessica Benham
18. Rep Jake Wheatley,
19. Rep Jason Ortitay
20. Rep Lori Mizgorski
21. Rep Michael Puskaric
22. Rep Robert Mercuri
23. Rep Sara Innamorato
24. Rep Summer Lee
25. Rep Natalie Mihalek
26. Rep Robert Matzie
27. Rep Timothy O’Neal
28. Rep Valerie Gaydos
29. Rep Nick Pisciotto

ii. Available in Service Center, 623 Smithfield St, Pittsburgh, PA 15222, from December 1, 2021 to February 1, 2022

(See Exhibit F for Brochure)

iii. Question & Answer

An informational session was held on Tuesday, January 11th, 2022, from 5:30pm – 7:00pm on Microsoft Teams. Members of the public had to sign up to attend the meeting via Port Authority’s website. Participants were provided a brief overview of the November 2020 major service changes and given an opportunity to ask questions about the changes and/or the process of the public comment period and hearing. Participants were told that no comments would be recorded from the informational session, and that comments needed to be emailed, called in, or written in to the Port Authority (information was given as to how) to provide formal comment.
III. PUBLIC COMMENT PROCESS

i. Website

Beginning December 1, 2021 and ending on February 1, 2022, members of the public could review the service changes and submit comments through the Port Authority website at www.portauthority.org/comments

*(See Exhibit G for a Website Screenshots)*

A total of forty (40) individuals submitted forty-one (41) comments through the website. Generally, commenters were concerned about the loss of frequency, particularly on Route 58 Greenfield. A majority of the comments that were unrelated to these service changes called for enforcement of mask wearing and higher frequency of service on routes that were not affected by these changes.

<table>
<thead>
<tr>
<th>Broad Comment Content</th>
<th>Number of Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrelated</td>
<td>20</td>
</tr>
<tr>
<td>Concerned about loss of frequency on Route 58 Greenfield</td>
<td>10</td>
</tr>
<tr>
<td>More engagement needed in advance of service changes</td>
<td>0</td>
</tr>
<tr>
<td>More transparent metrics for how service decisions are made</td>
<td>1</td>
</tr>
<tr>
<td>Higher frequency on routes with added service is positive</td>
<td>3</td>
</tr>
<tr>
<td>Concerned about loss of frequency on Routes 65, P7</td>
<td>0</td>
</tr>
<tr>
<td>More focus on those who cannot drive</td>
<td>1</td>
</tr>
<tr>
<td>Redistribute resources to where they are most needed</td>
<td>0</td>
</tr>
<tr>
<td>Return to previous service levels</td>
<td>6</td>
</tr>
</tbody>
</table>

*Full comments available upon request.*

ii. Phone

Beginning December 1, 2021 and ending on February 1, 2022, members of the public could leave a message on a recorded line by calling 412-566-5335.

There were no voicemails received.

iii. Written Comment

i. Mail

Written comment could have been sent to Port Authority of Allegheny County, Attn: Service Change Comments, 345 Sixth Avenue, Third Floor, Pittsburgh, PA 15222. All comments must have been received at the above address by the close of business on February 1, 2022.

There were no written comments received.
iv. **Public Hearing**

Port Authority conducted one public hearing over Microsoft Teams.

The hearings were covered by most major media outlets, including, but not limited to Pittsburgh Post-Gazette, KDKA-TV, WTAE-TV, WPXI-TV and others.

Members of the public were asked to register in advance in order to speak at the meetings.

American Sign Language interpreters were present and translated throughout each meeting.

**Service Change Hearing: January 27, 2022**

3:00 pm – 6:30 pm

1. Total Commenters: Six (6)
2. Total Public Listeners: Fifty-eight (58)
3. Board Attendees: Five (5)
   a. Jennifer Liptak, Vice Chair
   b. Stephanie Turman
   c. John Tague
   d. Michelle Zmijanac
   e. Jessica Walls-Lavelle
4. Total Port Authority Staff: Twelve (12)

The six (6) public speakers’ comments broadly called for more upfront engagement prior to service changes being decided upon and greater transparency in metrics used to drive those decisions. A more detailed summary is below:

<table>
<thead>
<tr>
<th>Broad Comment Content</th>
<th>Number of Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrelated to Hearing content</td>
<td>2</td>
</tr>
<tr>
<td>Concerned about loss of frequency on Route 58 Greenfield</td>
<td>2</td>
</tr>
<tr>
<td>More engagement needed in advance of service changes</td>
<td>3</td>
</tr>
<tr>
<td>More transparent metrics for how service decisions are made</td>
<td>2</td>
</tr>
<tr>
<td>Higher frequency on routes with added service is positive</td>
<td>1</td>
</tr>
<tr>
<td>Concerned about loss of frequency on Routes 65, P7</td>
<td>1</td>
</tr>
<tr>
<td>More focus on those who cannot drive</td>
<td>1</td>
</tr>
<tr>
<td>Redistribute resources to where they are most needed</td>
<td>1</td>
</tr>
<tr>
<td>Return to previous service levels</td>
<td>1</td>
</tr>
</tbody>
</table>

*Full Transcripts available upon request.*

v. **Comment Summary**

Across all mediums, there were forty-six (46) total commenters.

<table>
<thead>
<tr>
<th>Broad Comment Content</th>
<th>Number of Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrelated</td>
<td>22</td>
</tr>
<tr>
<td>Concerned about loss of frequency on Route 58 Greenfield</td>
<td>12</td>
</tr>
<tr>
<td>More engagement needed in advance of service changes</td>
<td>3</td>
</tr>
<tr>
<td>More transparent metrics for how service decisions are made</td>
<td>3</td>
</tr>
<tr>
<td>Suggestion</td>
<td>Count</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Higher frequency on routes with added service is positive</td>
<td>4</td>
</tr>
<tr>
<td>Concerned about loss of frequency on Routes 65, P7</td>
<td>1</td>
</tr>
<tr>
<td>More focus on those who cannot drive</td>
<td>2</td>
</tr>
<tr>
<td>Redistribute resources to where they are most needed</td>
<td>1</td>
</tr>
<tr>
<td>Return to previous service levels</td>
<td>7</td>
</tr>
</tbody>
</table>
IV. SUMMARY

Port Authority is committed to continuing to balance service with the needs of the riders and returning service on routes with reductions when conditions allow. The agency will continue to look for opportunities to engage the public when possible about potential service changes, beyond what is required legally.

(See Exhibit A for Title VI Finding by Route)
V. EXHIBITS

Exhibit A: Title VI Findings by Route 11
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Full comments & transcripts available upon request.
Exhibit A: Title VI Findings by Route
<table>
<thead>
<tr>
<th>Route</th>
<th>Type of Major Service Change</th>
<th>Change Category</th>
<th>Title VI Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Route 1</td>
<td>Additional trips added to all service days</td>
<td>Addition of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 12</td>
<td>Additional trips added to all service days</td>
<td>Addition of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 38</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 58</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td><strong>Disproportionate burden</strong></td>
</tr>
<tr>
<td>Route 59</td>
<td>Addition of weekday Service</td>
<td>Addition of weekly trips</td>
<td>Both disparate impact and disproportionate burden, but positive change</td>
</tr>
<tr>
<td>Route 65</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td><strong>Disproportionate burden</strong></td>
</tr>
<tr>
<td>Route 19L</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route G2</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route G3</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route G31</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route O1</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route O12</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route P12</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td><strong>Disparate impact</strong></td>
</tr>
<tr>
<td>Route P13</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route P68</td>
<td>Extension of route on all service days</td>
<td>Extension of route</td>
<td>Disparate impact, but positive change</td>
</tr>
<tr>
<td>Route P7</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>Both disparate impact and disproportionate burden</td>
</tr>
<tr>
<td>Route P76</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td><strong>Disparate impact</strong></td>
</tr>
<tr>
<td>Route Y1</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route Y45</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekly trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>RED line</td>
<td>Addition of weekday Service</td>
<td>Addition of weekly trips</td>
<td>No impacts</td>
</tr>
</tbody>
</table>
Exhibit B: Pittsburgh Post-Gazette Advertisements
Biden: HIV/AIDS strategy needs to confront inequity

By Aaron Macher
WASHINGTON - President Joe Biden on Wednesday called for a strategy to confront HIV/AIDS that takes into account the inequities and disparities that disproportionately affect vulnerable populations.

In a speech at Howard University, Biden outlined his administration's plan to expand access to treatment and prevention services, with a particular focus on communities of color and other marginalized groups.

"We must have a strategy that recognizes the challenges faced by certain communities and that is designed to meet those challenges," Biden said. "We must have a strategy that is based on the understanding that the epidemic is not just a public health crisis, but also an economic crisis, a moral crisis, and a human crisis."
U.S. says it’s applying lessons of Jan. 6 failings

By Steven Banfield, The Associated Press

Biden administration officials are now keenly aware that the government’s efforts to prevent such an assault were woefully underfunded and undertrained in the aftermath of the storming of the Capitol. The response was not only inadequate, but the failure to prepare for such an event was a failure of leadership.

The administration is采取 lessons from Jan. 6 in the wake of the insurrection and is working to strengthen the response to prevent a similar incident in the future. The focus is on strengthening the security forces and improving their training and equipment.

A bipartisan commission has been formed to investigate the causes of the attack and to come up with recommendations for strengthening the response to future threats. The commission is expected to release its findings in the coming weeks.

The Biden administration is also working to improve the intelligence gathering and analysis capabilities to better anticipate and respond to such threats. The government is investing in new technologies and information sharing to improve its ability to detect and disrupt potential threats.

The administration is also working to improve the response coordination among federal agencies and local authorities. A new national strategy for responding to such events has been developed and is being implemented.

The focus is on strengthening the response to prevent a similar incident in the future. The government is investing in new technologies and information sharing to improve its ability to detect and disrupt potential threats. A new national strategy for responding to such events has been developed and is being implemented.

U.S. Capital Police, self-assessed as competent in the wake of the January 6 insurrection, say a culture of complacency and a lack of preparedness for a violent assault led to a failure of leadership.

A bipartisan commission has been formed to investigate the causes of the attack and to come up with recommendations for strengthening the response to future threats. The commission is expected to release its findings in the coming weeks.

The administration is also working to improve the intelligence gathering and analysis capabilities to better anticipate and respond to such threats. The government is investing in new technologies and information sharing to improve its ability to detect and disrupt potential threats. A new national strategy for responding to such events has been developed and is being implemented.

The focus is on strengthening the response to prevent a similar incident in the future. The government is investing in new technologies and information sharing to improve its ability to detect and disrupt potential threats. A new national strategy for responding to such events has been developed and is being implemented.

Public Hearing & Comment Period for Pandemic-Related Major Service Changes

In accordance with the Federal Emergency Management Agency’s (FEMA) “Guidance for the Administration of Major Service Changes,” the Public Hearing and Comment Period for Pandemic-Related Major Service Changes is currently open. This period allows for public input and feedback on proposed changes to major services.

The proposed changes include adjustments to the delivery and distribution of pandemic-related supplies, such as testing kits, vaccines, and personal protective equipment (PPE). The changes aim to improve the effectiveness and efficiency of the distribution process.

The public is encouraged to provide comments and questions during the hearing period. Comments can be submitted through the official website or by contacting FEMA directly.

The hearing period runs from March 1, 2023, to April 30, 2023. Comments must be received by the deadline to be considered. The public is also encouraged to participate in the hearing process by attending the hearing or by submitting written comments.

The Public Hearing and Comment Period will be conducted virtually and in-person. The schedule of events and location information can be found on the FEMA website.

The hearing period is an opportunity for the public to provide valuable feedback and input on the proposed changes. This feedback will be considered by FEMA as it develops the final plan for the implementation of the changes.

A copy of the proposed changes and the public hearing notice can be found on the FEMA website. The public is encouraged to review the materials and provide their comments.

The hearing period is an opportunity for the public to provide valuable feedback and input on the proposed changes. This feedback will be considered by FEMA as it develops the final plan for the implementation of the changes. A copy of the proposed changes and the public hearing notice can be found on the FEMA website. The public is encouraged to review the materials and provide their comments.

The hearing period is an opportunity for the public to provide valuable feedback and input on the proposed changes. This feedback will be considered by FEMA as it develops the final plan for the implementation of the changes. A copy of the proposed changes and the public hearing notice can be found on the FEMA website. The public is encouraged to review the materials and provide their comments.
Exhibit C: Pittsburgh Post-Gazette Affidavit of Distribution
Pittsburgh Post-Gazette

2201 Sweeney Drive
Clinton, Pennsylvania 15026

AFFIDAVIT OF DISTRIBUTION

STATE OF: PENNSYLVANIA

COUNTY OF: ALLEGHENY

CITY OF: PITTSBURGH

I, Rob Anders, being duly sworn on oath, says he is and during all times herein stated has been the publisher of the publisher's designated agent in charge of the publication known as

PITTSBURGH POST-GAZETTE ("Publisher")

and has full knowledge of the facts herein stated as follows: Print Advertising was distributed in accordance with the campaign dates indicated below

Port Authority of Allegheny County

12/2/21 Ad # 4304224 * 3/4 Page Vertical (3 x 9.79") ROF Print Advertisement (Main News)

By: 

Rob Anders
Senior Manager, Advertising Operations

Subscribed and sworn to before me

This ___ day of December, 2021

Patricia A. Halter
Notary Public

Commission Expires: December 4, 2024

Notary Seal:

[Notary Seal Image]
Exhibit D: New Pittsburgh Courier Advertisements
Public Hearing & Comment Period for Pandemic-Related Major Service Changes

In November 2020, as a direct result of the effects of the COVID-19 pandemic’s drastic effects on ridership and riding patterns, Port Authority of Allegheny County implemented 20 major service changes (as more fully summarized below) that were considered temporary at the time those changes were made. Major service changes affect more than 30 percent of a route’s weekly trips, directional miles or service hours and can also include the addition or a service gap in a route. Although the Authority still considers these pandemic-related service changes to be temporary in nature, the Authority must treat them as permanent for Federal Transit Administration regulatory purposes at this time.

Accordingly, Port Authority is conducting a public comment period for the purpose of receiving public comments regarding Port Authority’s pandemic-related major service changes.

PUBLIC COMMENT PERIOD Begins 9 AM (EST) on Wednesday, December 1, 2021.
and ends at 3 PM on Tuesday, February 1, 2022. Public comments will be accepted via the following methods:
1. Written comment online at www.portauthority.org/comments
2. Written comment mail by U.S. mail or hand delivery to:
   Port Authority of Allegheny County
   Attn: Service Change Comments
   Heinz 57 Center, 345 Sixth Avenue, Third Floor
   Pittsburgh, PA 15222
3. Or by calling 412.566.5335 and leaving a message on a recorded line.

In addition to receiving public comment online, via U.S. mail or hand delivery or by calling and leaving comments on a recorded line, Port Authority will also hold a public hearing to receive oral public comment on the pandemic-related major service changes.

PUBLIC HEARING (IN-PERSON AND ONLINE) Thursday, January 27, 2022
3 PM to 6:30 PM (EST) – oral comment to be received both in-person and online
Physical Location: Port Authority of Allegheny County
Neal Holmes Board Room
345 Sixth Avenue, Fifth Floor
Pittsburgh, PA 15222

Online Hearing Link: To be provided upon completion of registration to provide oral comment. Register: Online at www.portauthority.org/comments or call 412.442.2000 to have a comment taken by 5 PM (EST) on Tuesday, January 25, 2022. In-person COVID requirements: Mask required.

Oral testimony will be limited to three minutes per speaker. To request special accommodations, please contact Port Authority’s Customer Service number listed below no later than 5 PM (EST) on Thursday, January 13, 2022.

All hearings will be recorded and transcribed by a court reporter and made part of Port Authority’s official records.

During the public comment period and prior to the public hearing taking place on January 27, Port Authority will also host an online informational session to further discuss and answer questions concerning the pandemic-related major service changes.

INFORMATIONAL SESSION (ONLINE ONLY) Tuesday, January 11, 2022
5:30 PM (EST) to 7 PM (EST)

Register to attend the virtual meeting at www.portauthority.org/comments by 5 PM on Monday, January 10, 2022. To request special accommodations, please contact Customer Service at the number below no later than 5 PM (EST) on Tuesday, December 28, 2021.

If time permits, questions will be taken live at the end of the informational session.

For more information, call Customer Service at 412.442.2000 (TTY 412.231.7001) or visit www.portauthority.org/comments

Summary of Port Authority of Allegheny County Pandemic-Related Major Service Changes

<table>
<thead>
<tr>
<th>Major Service Change Type</th>
<th>Route/Routes Affected</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduction of weekday trips</td>
<td>38, 58, 65, 131, 132, 651, 80, 412, 711, 713, 717, 718, 72, 945</td>
</tr>
</tbody>
</table>

PortAuthority.org
Exhibit E: Facebook Advertisements
Port Authority

We will be holding a public hearing on the November 2020 pandemic service changes on January 27. Prior to the public hearing, we will also host a virtual informational session on Tuesday, January 11, 2022 from 5:30 to 7 p.m. to answer questions you may have.

Register to participate or listen only at PortAuthority.org/Comments
Port Authority will be holding a virtual public hearing on Thursday, January 27, 2022 from 3-6:30pm on the service changes that were implemented in November 2020 as a result of the pandemic. Visit PortAuthority.org/Comments to register to provide your comments at the public hearing, or to sign-up to listen only.

If you are unable to attend, visit PortAuthority.org/Comments to learn more about how to submit your comments online, via phone, or through U.S. mail.

THU, JAN 27 AT 3 PM
Pandemic Service Changes: Virtual Public Hearing
126 people interested · 18 people going
Exhibit F: Brochure
Public Hearing & Comment Period for Pandemic-Related Major Service Changes

PortAuthority.org

Public Hearing & Comment Period for Pandemic-Related Major Service Changes

In November 2021, Port Authority implemented 38 major service changes in response to the sharp decline and shift in ridership patterns resulting from the ongoing public health pandemic, and to provide more reliable weekend service. Major changes are those that affect more than 10 percent of weekday trips, directed or related service or service hours. The Authority identified 75 of 38 changes. A total of which were added to service and 41 which were deletions to service — were transient to temporarily reduce service on selected commuter corridors. These measures were necessary due to workforce reductions. Although Port Authority still considers these changes to be temporary because the pandemic has lasted longer than 11 months, the agency is required to provide detailed rider information to the Regional Transit Authority and hold public hearing.

Accordingly, Port Authority is conducting a public hearing and comment period for the purpose of hearing public comment regarding Port Authority’s pandemic-related major service changes.

PUBLIC HEARING PERIOD Begins 11/19 to 11/26, 2021

Public comment will be accepted by the following methods:
1. Written comment via the comment portal at www.portauthority.org
2. Written comment sent to 5 S. Willy St or the hearing in Port Authority of Allegheny County
3. Written comment sent to www.portauthority.org
4. Written comment sent to 5 S. Willy St or the hearing in Port Authority of Allegheny County
5. Written comment sent to www.portauthority.org

Public comment will be accepted by the following methods:
1. Written comment via the comment portal at www.portauthority.org
2. Written comment sent to 5 S. Willy St or the hearing in Port Authority of Allegheny County
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5. Written comment sent to www.portauthority.org

Major Service Changes and Findings by Route

<table>
<thead>
<tr>
<th>Route</th>
<th>Type of Major Service Change</th>
<th>Change Category</th>
<th>Title VI Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Route 1</td>
<td>Additional trips added to all service days</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 12</td>
<td>Additional trips added to all service days</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 18</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 18</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 59</td>
<td>Addition of weekday Service</td>
<td>Addition of weekday trips</td>
<td>Both disproportionate impact and disproportionate burden, but positive change</td>
</tr>
<tr>
<td>Route 65</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>Disparate impact</td>
</tr>
<tr>
<td>Route 71</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 72</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
<tr>
<td>Route 73</td>
<td>Reduction of weekday Service</td>
<td>Reduction of weekday trips</td>
<td>No impacts</td>
</tr>
</tbody>
</table>

PortAuthority.org
Exhibit G: Website Content
Port Authority implemented 20 temporary major service changes in November of 2020 in response to the sharp decline and shift in ridership patterns resulting from the still-ongoing global pandemic. Although the Authority still considers these changes to be temporary, because they have lasted more than 12 months, Port Authority is required by the Federal Transportation Administration to hold a public comment period and conduct a Title VI analysis.

A summary of the changes can be found in the Title VI Service Analysis below.

Title VI Service Analysis (2.2MB)

The public comment period on these changes will begin at 9 a.m. on Wednesday, December 1, 2021 and end at 3 p.m. on Tuesday, February 1, 2022.

A virtual public hearing was held on Thursday, January 27, 2022, from 3 to 6:30 p.m. All hearings were recorded and transcribed by a court reporter and made part of Port Authority's official records.

If you were unable to attend the public hearing, you can also provide comment by calling 412-566-5395 and leaving a message on a recorded line, or sending your comments via U.S. Mail or hand delivery to:

Port Authority of Allegheny County
Attn: Service Change Comments
Herz 57 Center
345 South Avenue, Third Floor
Pittsburgh, PA 15222

You're also welcome to submit your comments via the form below.

Port Authority also held a Q&A and information session on Tuesday, January 11, 2022. If you were unable to attend this meeting, you can view the slideshow here.

<table>
<thead>
<tr>
<th>Major Service Change Type</th>
<th>Transit Routes Affected</th>
</tr>
</thead>
<tbody>
<tr>
<td>Addition of all service day trips</td>
<td>1, 12</td>
</tr>
<tr>
<td>Addition of weekday trips</td>
<td>69, 160</td>
</tr>
<tr>
<td>Route extension</td>
<td>P36, M36</td>
</tr>
<tr>
<td>Reduction of weekday trips</td>
<td>10, 38, 58, 65, 108, 118, 122, G2, G71, G72, G73, G74, P12, P19, P26, P30, Y1, Y5</td>
</tr>
</tbody>
</table>

The public comment period extends from December 1, 2021 to February 1, 2022.

First Name:

Last Name:

Zip code:

Please provide your comment:

Submit