

FOR IMMEDIATE RELEASE (April 1, 2020) - To reduce the amount of contact employees have with members of the public during the ongoing global pandemic, Port Authority will temporarily suspend its regular lost and found procedures until further notice.

Beginning Thursday, April 2, 2020, customers will only be permitted to pick up wallets, government IDs or passports, credit cards and checkbooks, personal electronic devices and items valued at more than \$300. Customers are asked to arrange for pick up by calling Customer Service so physical distancing can be practiced.

Port Authority will hold all other items until the regular lost and found procedure is reinstated.

Riders are encouraged to continue reporting items that may have been lost on Port Authority vehicles. If lost items are recovered, customers will receive a claim number for pick up at a later date.

Customers can report lost items by calling Port Authority Customer Service at 412-442-2000 or online at www.PortAuthority.org/CustomerService.

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