

Port Authority

FOR IMMEDIATE RELEASE (March 24, 2020) - Port Authority will temporarily implement new operational procedures to promote physical distancing and help to further reduce the spread of germs and illness during the ongoing global pandemic.

Effective at the start of service on Wednesday, March 25, 2020:

- Customers will board and exit through the rear doors of buses, away from our drivers. Front door boarding will be reserved for passengers who need the bus to be lowered, to use the ramp or require priority seating.
- Bus riders will simply show their ConnectCard or other fare product to the operator as they board through the rear doors; cash fares will not be collected due to the restriction. Light rail riders will continue to pay at onboard and offboard fareboxes.

"We are committed to the health and wellbeing of everyone in our community, and it is our belief that this small measure will go a long way," said Port Authority CEO Katharine Kelleman. "While we continue to discourage anyone from going out who doesn't have to, those who still need to are encouraged to use proper hygiene and maintain your distance from each other."

As a reminder, reduced weekday service will also go into effect Wednesday. All routes will continue to operate, but less frequently than usual.

The modified schedules can be found at www.portauthority.org/coronavirus. Customers without internet access are encouraged to call Port Authority Customer Service as paper schedules will not be printed.

Weekend service will follow regular weekend schedules. Buses that don't regularly operate on Saturdays or Sundays will not operate on those days under the modified schedules.

Port Authority will continue working in close cooperation with federal, state and local health agencies during this crisis and will continue to monitor ridership as the situation evolves.

For the most up-to-date information regarding COVID-19, visit www.alleghenycounty.us/coronavirus or sign up for notifications via phone, email or text message by visiting www.alleghenycounty.us/alerts and select COVID-19.

For Port Authority information, please visit www.portauthority.org/coronavirus, follow us on Twitter @pghtransit or call Customer Service at 412-442-2000.

###