



FROM: Jennifer Liptak
To: Jeff Letwin
Representative Lori Mizgorski

DATE: November 8, 2019

SUBJECT: Technology Committee Meeting – Thursday, November 14, 2019

The next meeting of the Technology Committee is scheduled for Thursday, November 14, 2019 at 9:30 a.m. in the fifth floor Board Room at Port Authority's offices. The preliminary agenda for the meeting will be as follows:

1. Call to Order
2. Approval of minutes of September 19, 2019 Technology Committee meeting
3. Resolution:
 - Authorization to Extend and Amend the Agreement to Provide Cloud-Based Hosting Services (Jeffrey Devlin)
4. Presentation:
 - Customer Service Enhancements using Digital Technology (Jim Ritchie, Chief Communications Officer)
5. Adjournment